

## REVOCATION



If you wish to revoke the contract, please complete and return this form to:

Schulze Heimtierbedarf GmbH  
Osterkamp 11  
32457 Porta Westfalica  
Fax. +49 5731 98200-38  
Email: [info@portapet.de](mailto:info@portapet.de)

I (\*)/We (\*)

\_\_\_\_\_  
(First name, name of Customer(s))

\_\_\_\_\_  
(Street of Customer)

\_\_\_\_\_  
(Post code and town of Customer(s))

hereby revoke the contract concluded by me/us (\*)  
regarding the purchase of the following goods (\*) / provision of the following services (\*)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Ordered on (\*)/received on (\*)

\_\_\_\_\_

Date: \_\_\_\_\_

Customer(s) signature: \_\_\_\_\_

(\*)Delete as appropriate

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### Right of Revocation

You have the right to revoke this contract within 14 days without stating reasons.

The revocation period is 14 days starting on the day on which you or a third party appointed by you, other than the carrier, took possession of the goods.

To exercise your right of revocation, you have to inform us

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Phone: +49 5731 98200-0  
E-Mail: [info@portapet.de](mailto:info@portapet.de)

about your decision to revoke the contract by sending us a clear statement (e.g. a letter sent by post, a fax or an email). For your revocation you may use the attached template revocation form which is, however, not compulsory.

To comply with the revocation deadline, it is sufficient to dispatch the statement declaring that you exercise your right of revocation before the expiry of the revocation period.

### Consequences of the Revocation

If you revoke this contract, we are obliged to repay any payments we received from you, including the delivery costs (with the exception of additional costs which occurred because you chose a different form of delivery than the low priced standard delivery offered by us), immediately and at the latest within 14 days from the day on which your statement declaring the revocation of this contract is received by us. For this repayment we use the same payment method which you chose for the original transaction, unless we explicitly agreed on another method; on no account will we charge any fees for the repayment.

We are entitled to refuse repayment until we have received the returned goods or until you have provided proof that you have dispatched the goods, whichever is the earlier date.

You are obliged to return the goods or hand them over to us immediately and in any case at the latest within 14 days from the day on which you informed us of the revocation of this contract. The deadline is deemed met if you dispatch the goods prior to the expiry of the period of 14 days.

You shall bear the direct costs for returning the goods.

You shall only be liable for any loss of value of the goods if this loss of value is due to a handling of the goods which was not necessary for assessing the quality, characteristics and functionality of the goods.

### End of the Revocation Instructions